



Metro Nashville

DISTRICT ENERGY SYSTEM

Date: May 14, 2019

To: DES Customers and DES Team Staff

From: Dan Coyle, Metro Nashville District Energy System Contract Administrator

Subject: DES Customer Meeting – May 23, 2019 - Agenda

Please be advised that the next Customer Meeting is scheduled for Thursday, May 23, 2019 from 11:30 A.M to 1:00 P.M. The meeting will take place in the conference room of the Nashville Downtown Partnership Center on the corner of 4th and Commerce. A light lunch will be provided.

The focus of our presentation will be on customer costs and DES projects. The presentation will begin at approximately noon and will include the overview of the past year's customer costs and the anticipated costs for FY20. In order for us to make sure that sufficient food and drinks are available, please RSVP by May 17, 2018.

The agenda for this meeting is as follows:

- Welcome!
- Historic Customer Expenses
- Historic Customer Consumption
- Historic System Efficiency
- Natural Gas Pricing
- DES FY19 and FY20 Budgets
- Chilled Water Leak
- DES Projects
- Questions and Answers
- Adjourn

The Customer Meeting presents a forum for sharing concerns relating to fluctuating energy costs and methods for keeping costs in "check". It remains our goal to maintain an informal presentation and give you an opportunity to participate. We have continued to work with customers to identify technical issues that contributed to higher costs and a lower quality of service. We are hopeful that this upcoming meeting will give MNDES an opportunity to share experiences with Customers and contribute to further improvements, energy conservation and reduced costs for our customers.

A Customer Survey is included with this invitation and we would greatly appreciate your comments. We look forward to seeing you on May 23, 2019. Please RSVP by May 17th either by e-mail at dcoyle@thermalegi.com or telephone – 615-264-2611.

Thank You!

Dan Coyle
MNDES Project Contract Administrator